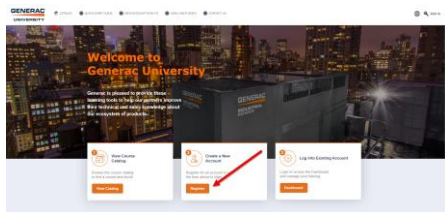


Getting Started

Generac University

Registering for an account.

- 1) Go to www.generac.com/university
- 2) Click [Create a New Account/Register](#)



Please do not create a duplicate account. If you are with a new Dealer, email servicetraining@generac.com and we will adjust your information.

- 3) Fill in your information, then click **submit**.
Once complete, you will receive an email with your Username.

Important Information:

- Every user needs their own account with a **unique primary email**.

If using Field Pro, this email should match the email in G360.

An optional alternate email can be provided. The primary and alternate emails will receive the same email notifications.

- If you have a Dealer Number, you will need to enter the leading 0's but NOT the four leading numbers before the hyphen.

Example: 0011111111 NOT: 1002-0011111111

- Usernames cannot be changed after the account has been created. It is highly recommended to NOT use your work email as your username in case you change companies.
- Make sure you are entering the most accurate information. Pay close attention to:

Country selection:

- YES = US, Canada, Puerto Rico & US Virgin Islands
- NO = All other countries

Are you located in the US or Canada, including Puerto Rico and the US Virgin Islands? *

Answering, "Why are you coming to Generac University?"

- Choose the main reason for coming to Generac University. This is how Generac University connects your training information to other systems.

Why are you coming to Generac University? *

- Residential Home Standby Sales/Service purchasing direct through Generac Power Systems
- Contractor (Pro) Purchasing Majority of HSB from a Local Distributor
- Industrial
- Clean Energy Sales and Service
- Generac Mobile & Light Towers
- ecobee
- PDSS
- Electrician/CEU

- When the system provides a particular formatting for your address, it is important to select this formatting style so you can move forward in the registration process.
- If you encounter registration issues and entered a Dealer ID, try registering without the Dealer ID. If you need to add your Dealer ID after registration, please contact servicetraining@generac.com.